Office365 DIA Throws 'Something Went Wrong' Error When Attempting To Join Meeting From Outlook

Product: ProfileUnity-FlexApp

Product Version: 6.5.7
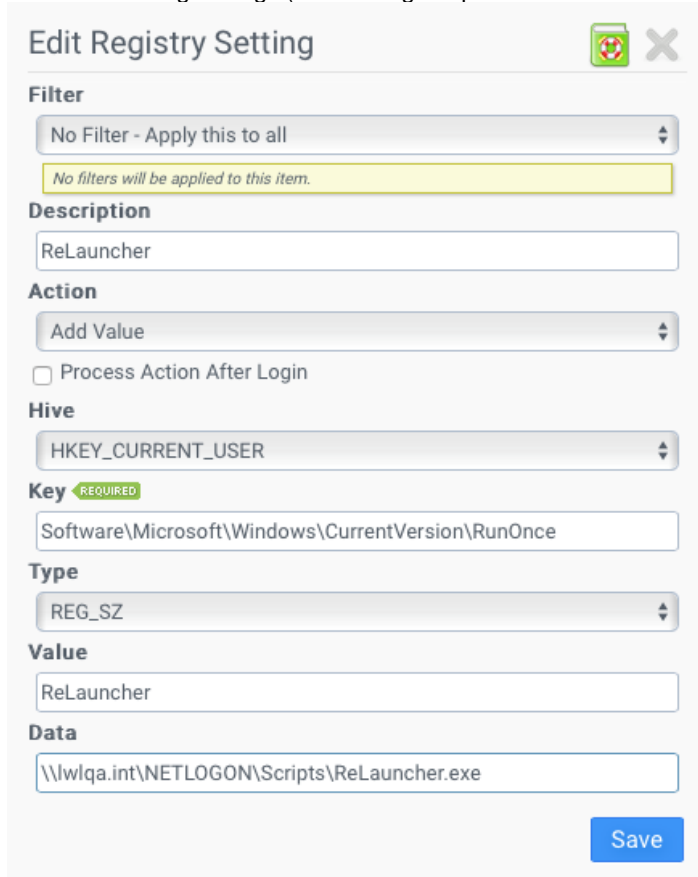
Updated: October 14, 2016

Problem

When attempting to join a Lync or Skype meeting from Outlook a User receives an error stating 'Something Went Wrong' and does not auto open/go to the meeting.

Resolution

Update ProfileUnity configuration to utilize the fix attached.

1. Download the attached file: **Relauncher.zip**
2. Extract the contents of Relauncher.zip to an accessible network location. (a netlogon sub-directory is used in the below example)
3. Go to the ProU web console and open the Configuration under Configuration Management.
4. While in the Configuration, go into the Registry module.
5. Click 'Add Registry Rule'
6. Select 'Manual'
7. Use the following settings (substituting the path in Data for where you have extracted in Step 2)

8. Once finished with the registry setting, click 'Save'.
9. Save the entire config by clicking 'Update'.
10. Re-deploy config ini for changes to take effect.
11. On next logon, Users will now be able to launch Skype/Lync meetings from Outlook without issue.